



NIGC TRAINING ANNOUNCEMENT

**Regulating Gaming Technology (RGT)
Grand Casino Hotel and Resort - Shawnee, OK
April 28-30, 2015**

Host: Citizen Potawatomi Nation

The National Indian Gaming Commission, Oklahoma City Region is offering a training course entitled Regulating Gaming Technology (RGT) in Shawnee, OK on April 28-30, 2015. As always, there is no fee for attendance at this NIGC training course. We do require that each attendee pre-register for the course by submitting the attached registration form. During this three day course, Instructors Randal Conrad and Travis Waldo will provide attendees with an easy to understand and comprehensive overview of various gaming technologies on the casino floor, strategies to effectively regulate such technology and gaming machine-related Minimum Internal Control Standards (MICS).

From operations managers to floor staff, IT personnel to surveillance and regulators, working at an Indian casino means exposure to and interaction with a variety of systems and concerns. This course is designed for tribal gaming regulators and operations personnel. It will explore various components of electronic gaming machines (EGMs) and other regulatory subject matter such as Accounting/Event Meters, EGM Report Capabilities, PAR Sheet analysis, Random Number Generators and many other topics. The course will examine the core components of a typical Class II gaming system, as well as highlight various types of Class II gaming technologies currently in use across various tribal gaming jurisdictions

The course will focus on the meaning and implementation of 25 C.F.R. Part 547, Class II technical standards. Particular attention will be paid to reviewing the technology submission and certification process, procedural requirements, and significant technical issues and requirements.

The course will also focus on common devices that are part of the gaming floor but generally not considered gaming devices themselves. Equipment discussed will include computerized casino accounting systems, kiosks, bill acceptors, ticket printers, and others. It will explore the general testing process of gaming and associated equipment, highlight common issues faced by gaming regulators, and share strategies on effectively regulating gaming technology. It will explore various strategies, best practices, and other guidelines available for regulators and other tribal gaming personnel in dealing with equipment malfunctions and thefts. Factors such as new technology, conflicting styles of management or communication, and failure to operate as a team can all compromise programmatic success. From understanding the components and

processes of gaming machines to the regulatory compliance requirements, all staff requires standardized training on the fundamentals of regulatory gaming technology and the essentials of compliance with IGRA and NIGC regulations.

Course registration and agenda, detailing the topics to be covered, are included in this announcement for your review. Training materials (Power Point Presentation) will be made available at the training site.

Location: Grand Casino Hotel & Resort is located at Interstate I-40 and Exit 178 west of Shawnee, OK - Phone (405) 964-7263. Address: 777 Grand Casino Boulevard Shawnee, Oklahoma 74804. Classes will begin at 9:00 AM in the Event Center and conclude at approximately 5:00 PM. **Sign-in begins at 8:30 AM.**

Lodging: The Grand Casino Hotel is offering a block of rooms at the government rate of \$83.00 plus applicable taxes. Reservations can be made by calling (405) 964-7777 with reservation code "National Indian Gaming Commission". If registering at www.grandresortok.com the code is 150414NATI.

Registration: Interested individuals should complete the attached registration form and submit it as directed at the bottom of the form. Please submit separate registrations for each attendee.

Registration Deadline: April 10, 2015